

AO 120 (Rev. 2/99)

TO: **Mail Stop 8
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**REPORT ON THE
FILING OR DETERMINATION OF AN
ACTION REGARDING A PATENT OR
TRADEMARK**

In Compliance with 35 § 290 and/or 15 U.S.C. § 1116 you are hereby advised that a court action has been filed in the U.S. District Court Northern District of California on the following Patents or Trademarks:

DOCKET NO.	DATE FILED	U.S. DISTRICT COURT
CV 11-03563 MEJ	7/20/11	Northern District of California, San Francisco Division
PLAINTIFF	DEFENDANT	
ACCENTURE GLOBAL SERVICES	GUIDEWIRE SOFTWARE INC.	
PATENT OR TRADEMARK NO.	DATE OF PATENT OR TRADEMARK	HOLDER OF PATENT OR TRADEMARK
1 7,979,382		
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In the above—entitled case, the following patent(s) have been included:

DATE INCLUDED	INCLUDED BY	<input type="checkbox"/> Amendment <input type="checkbox"/> Answer <input type="checkbox"/> Cross Bill <input type="checkbox"/> Other Pleading
PATENT OR TRADEMARK NO.	DATE OF PATENT OR TRADEMARK	HOLDER OF PATENT OR TRADEMARK
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In the above—entitled case, the following decision has been rendered or judgement issued:

DECISION/JUDGEMENT

CLERK	(BY) DEPUTY CLERK	DATE
Richard W. Wierking	Gloria Acevedo	July 21, 2011

Copy 1—Upon initiation of action, mail this copy to Commissioner Copy 3—Upon termination of action, mail this copy to Commissioner
 Copy 2—Upon filing document adding patent(s), mail this copy to Commissioner Copy 4—Case file copy

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FILED

JUL 20 2011

CLERK'S OFFICE
U.S. DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA

9 *Attorneys for Plaintiffs*
10 ACCENTURE GLOBAL SERVICES LTD. and
11 ACCENTURE LLP

E-filing

MEJ

12 UNITED STATES DISTRICT COURT
13 FOR THE NORTHERN DISTRICT OF CALIFORNIA
14 SAN FRANCISCO DIVISION

15 ACCENTURE GLOBAL SERVICES LTD. and
16 ACCENTURE LLP,

C V 11 3563
Case No.

17 *Plaintiffs,*

COMPLAINT

18 vs.

DEMAND FOR JURY TRIAL

19 GUIDEWARE SOFTWARE, INC.,

20 *Defendant.*

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COMPLAINT

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Plaintiffs Accenture Global Services Ltd. and Accenture LLP (jointly "Accenture") for
its complaint against Defendant Guidewire Software, Inc. ("Guidewire") hereby demand a jury
trial and allege as follows:

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PARTIES

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1. Accenture Global Services Ltd. is an Irish limited company with its principal
place of business at 3 Grand Canal Plaza, Upper Grand Canal Street, Dublin 4, Ireland.
Accenture Global Services Ltd. is the owner by assignment of the United States Patent No.
10 7,979,382 ("the '382 Patent") at issue in this action. A copy of the '382 Patent is attached hereto
as Exhibit A.

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2. Accenture LLP is a limited liability partnership organized and existing under the
laws of the State of Illinois. Accenture LLP is a market leader in the insurance claims
management business and offers a comprehensive range of insurance-specific services and
products. Accenture LLP is an exclusive licensee of the '382 Patent and holds exclusionary
rights in such patent.

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3. Guidewire is a corporation organized and existing under the laws of the State of
Delaware and has its principal place of business in San Mateo, California. Guidewire competes
in the insurance claims management business by, for example, offering for sale and selling its
ClaimCenter products in the United States. Guidewire markets its ClaimCenter products as end-
21 to-end systems for managing and processing insurance claims.

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NATURE OF THE ACTION

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4. This is an action arising under the patent laws of the United States, 35 U.S.C. § 1
et seq., and is brought by Accenture against Guidewire for infringement of Accenture's

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1 intellectual property rights. Specifically, Accenture seeks remedies for Guidewire's patent
2 infringement of Accenture's '382 Patent.

3 **INTRADISTRICT ASSIGNMENT**

4 5. This action includes claims for patent infringement arising in connection with
6 conduct occurring in San Mateo County, where Guidewire is located. Moreover, products likely
7 to be at issue in this action are located within San Mateo County. Accordingly, assignment to
8 the San Francisco Division is appropriate pursuant to Civil L.R. 3-2(d).

9 **JURISDICTION AND VENUE**

10 6. This Court has subject matter jurisdiction pursuant to 28 U.S.C. §§ 1331 and
11 1338(a) because this action arises under the patent laws of the United States.

12 7. This Court has personal jurisdiction over Guidewire. Guidewire's principal place
13 of business is located within this judicial district. It also commits acts of infringement in this
14 judicial district, has systematic and continuous contacts in this judicial district, regularly
15 transacts business within this judicial district, and regularly avails itself of the benefits of this
16 judicial district.

17 8. Venue is proper in this judicial district pursuant to 28 U.S.C. §§1331 and 1400(b).

18 **INFRINGEMENT OF THE '382 PATENT**

19 9. Accenture restates and realleges paragraphs 1-8 above as if fully set forth herein.

20 10. On July 12, 2011, the United States Patent and Trademark Office duly and legally
21 issued United States Patent No. 7,979,382 entitled "Component Based Information Linking
22 During Claim Processing." The '382 Patent is assigned to Accenture Global Services Ltd.
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24 11. The '382 Patent is valid and enforceable.

25 12. On information and belief, Guidewire has made, used, sold, supported, and/or
26 offered for sale ClaimCenter versions 3.0 *et seq.* in this judicial district and elsewhere in the
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1 United States. On information and belief, Guidewire continues to make, use, sell, support,
2 and/or offer for sale ClaimCenter versions 3.0 *et seq.* in this judicial district and elsewhere in the
3 United States.

4 13. On information and belief, Guidewire has infringed, and continues to infringe, at
5 least claim 28, among others, of the '382 Patent in violation of 35 U.S.C. § 271 by at least
6 making, using, selling, supporting, and/or offering for sale products, including ClaimCenter
7 versions 3.0 *et. seq.*, in this judicial district and elsewhere in the United States.
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9 14. On information and belief, Guidewire has induced and continues to induce others
10 to infringe at least claim 28, among others, of the '382 Patent in violation of 35 U.S.C. § 271(b).
11 For example, Guidewire induces its customers to infringe the '382 Patent by deploying its
12 consultants to customer sites to support and/or direct customers on the implementation and/or
13 use of its infringing products, including ClaimCenter versions 3.0 *et. seq.* On information and
14 belief, Guidewire knew of the '382 Patent and intentionally encouraged, and continues to
15 intentionally encourage, its customers to commit these acts with knowledge, or willful blindness,
16 that such acts would infringe the '382 Patent.
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18 15. On information and belief, Guidewire has and continues to contributorily infringe
19 claim 28, among others, of the '382 Patent in violation of 35 U.S.C. § 271(c). For example,
20 Guidewire contributes to its customers' infringement of the '382 Patent by offering for sale,
21 selling, and/or supporting ClaimCenter versions 3.0 *et. seq.*, which are especially designed for,
22 incorporated into, and used in infringing claims processing systems at customer sites.
23 ClaimCenter versions 3.0 *et. seq.* have no substantial noninfringing uses. On information and
24 belief, Guidewire knew of the '382 Patent and had knowledge, or was willfully blind, that the
25 incorporation and/or use of ClaimCenter versions 3.0 *et. seq.* in customer claims processing
26 systems would infringe the '382 Patent and that ClaimCenter versions 3.0 *et. seq.* have no
27 substantial noninfringing uses.
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16. Accenture has been and continues to be damaged by Guidewire's infringement of the '382 Patent, in an amount to be determined at trial.

17. Accenture has suffered irreparable injury for which there is no adequate remedy at law and will continue to suffer such irreparable injury unless Guidewire's infringement of the '382 Patent is enjoined by this Court.

18. Upon information and belief, Guidewire's infringement of the '382 Patent is, and has been, willful.

19. Guidewire's infringement of the '382 Patent is exceptional, and thus, pursuant to
35 U.S.C. §285, entitles Accenture to its reasonable attorneys' fees and costs incurred in
prosecuting this action.

PRAYER FOR RELIEF

WHEREFORE, Accenture prays for the following judgment and relief against Guidewire:

20. That Guidewire has infringed the '382 Patent;
21. That Guidewire, its officers, agents, and employees, and those persons in active concert or participation with any of them, and its successors and assigns be permanently enjoined from infringement of the '382 Patent;

22. That Accenture be awarded all damages adequate to compensate it for Guidewire's infringement of the '382 Patent, such damages to be determined by a jury, and if necessary to adequately compensate Accenture for the infringement, an accounting;

23. That Accenture be awarded treble damages as a result of Guidewire's willful infringement:

24. That Accenture be awarded pre-judgment and post-judgment interest at the maximum rate allowed by law;

25. That this case be declared an exceptional case within the meaning of 35 U.S.C. § 285 and that Accenture be awarded its reasonable attorney fees, expenses, and costs incurred in connection with this action; and

26. That Accenture be awarded such other and further relief as this Court deems just and proper.

JURY DEMANDED

27. Pursuant to Civil L.R. 3-6 and Rule 38(b) of the Federal Rules of Civil Procedure, Accenture hereby respectfully requests a jury trial on all issues and claims so triable.

Dated: July 20, 2011

By:

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